



'To create the most memorable experience in a luxurious, warm and friendly atmosphere. The Slieve Russell strives to exceed all our customers' expectations by consistently delivering the highest quality of service at all times'.



'To Be the Best all round resort in Ireland'



Friendliness - We act with genuine friendliness towards each other and our guests

 $\underline{\textit{Teamwork}} \cdot \textit{We work together with passionate enthusiasm towards a shared goal}$ 

Respect - We value each other, our guests, our business partners, our communities and our environment.

<u>Service</u> - We offer Excellent Service to all our guests. We put their needs first. We except any complaints gratefully and correct them efficiently and effectively

<u>Quality</u> - We stand by the quality of our products and services.

<u>Development</u> - Training and Engaging team members to their potential, to achieve our Vision and Mission. Be innovative in our roles, always looking to improve.